

**Shoalhaven Starches Complaints Summary**

Complaint Type	Number of Complaints								
	2022	2021	2020	2019	2018	2017	2016	2015	2014
Air	1	4	1	2	4	11	2	3	5
Noise	3		4		3	1		3	3
Water									
Waste			1						
Other		1	2	1			1	1	1
<b>Total</b>	<b>4</b>	<b>5</b>	<b>8</b>	<b>3</b>	<b>7</b>	<b>12</b>	<b>3</b>	<b>7</b>	<b>9</b>

**Comments:**

- reporting year is from 1st May to 30th April as per EPA licence requirements
- complaints updated in 2018 to include both complaints made direct to the Company and via the EPA