



# MANILDRA GROUP

100% AUSTRALIAN OWNED

## Emergency Response Information

Whilst the risks of an emergency event on Manildra Group's sites is very unlikely, we have in place emergency response procedures and trained emergency response personnel on site at all times.

NSW Emergency Services are responsible for communicating with the community in the event of an emergency with immediate threat to the community. The Manildra Group Site Manager will assist emergency services with relevant information to be communicated to the local community.

In determining the extent of community notification, the emergency services will consider aspects such as the nature / scale of the emergency, the current weather conditions and likelihood of the emergency impacting on people and property outside the facility.

If a major emergency were to occur, it is recommended that you:

- Close windows and doors and remain indoors.
- Switch off any air conditioners, heaters or exhaust fans.
- Listen for information on local radio or television.
- Log into Manildra Group website [www.manildra.com.au](http://www.manildra.com.au) 'community' section for updates.
- For pollutant discharges to waterways, avoid the use of nearby creeks and rivers.
- Once the 'all clear' has been given by emergency services, open doors and windows to restore ventilation.

## Pollution Incident Response Notification

All environmental incidents causing or threatening material harm to the environment must be immediately reported to the Environment Protection Authority (EPA) and other relevant authorities, as required by environmental protection legislation. In all cases the Manildra Group Site Manager has responsibility for assessing the incident and notifying the relevant authorities.

In the event of a pollution incident, Manildra Group shall implement the following notification procedure:

1. Call 000 if the incident presents an immediate threat to human health or property. Fire and Rescue NSW, the NSW Police and the NSW Ambulance Service are the first responders, responsible for controlling and containing incidents.

2. If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

- i. EPA – Environment Line 131 555
- ii. Public Health Unit NSW 1300 066 055
- iii. SafeWork NSW 131 050
- iv. Local Council
  - Shoalhaven City Council (02) 4429 3111 (for Shoalhaven Starches Pty Ltd, Bomaderry)

- Cabonne Council (02) 6392 3247 (for Manildra Flour Mills Pty Ltd, Manildra)
  - Narrandera Shire Council (02) 6959 5510 (for Manildra Flour Mills Pty Ltd, Narrandera)
  - Gunnedah Shire Council (02) 6740 2100 (for Namoi Flour Mills Pty Ltd, Gunnedah)
  - Tamworth Regional Council (02) 6767 5555 (for Shoalhaven Starches Pty Ltd, Tamworth)
- v. Fire and Rescue NSW 1300 729 579 (if 000 has not already been contacted)

3. In determining the extent of community notification, the Manildra Group will consider aspects such as the type of pollutant, prevailing winds, height and magnitude of an emission, as well as the location of any on-site fallout or off-site impacts, the likelihood of the pollutant reaching ground level, and possible impacts on sensitive receptors.

**N.B. The NSW Emergency Services are responsible for communicating with the community in the event of an emergency with immediate threat to human health or property.**

Information on a pollution incident shall be communicated to the community as soon as practical via the following mechanisms:

- For nearby premises, door knocks, phone calls or letter box drops.
- For the wider community, local radio, media release or posting of media releases on the Manildra Group website at <http://www.manildra.com.au/>.