

Shoalhaven Starches Complaints Summary

Complaint Type	Number of Complaints				
	2018	2017	2016	2015	2014
Air	4	11	2	3	5
Noise	3	1		3	3
Water					
Waste					
Other			1	1	1
Total	7	12	3	7	9

Comments:

- reporting year is from 1st May to 30th April as per EPA licence requirements
- complaints updated in 2018 to include both complaints made direct to the Company and via the EPA